Neutral Citation Number: [2019] EWHC 3408 (QB)

THE POST OFFICE GROUP LITIGATION
IN THE HIGH COURT OF JUSTICE
QUEENS BENCH DIVISION

Rolls Building
Fetter Lane
London, EC4A 1NL

Date: 16 December 2019

Before :

THE HONOURABLE MR JUSTICE FRASER

- - - - - - - - - - - - - - - - - - - -

Between :

Alan Bates and Others   **Claimant**

- and –

Post Office Limited   **Defendant**

- - - - - - - - - - - - - - - - - - - -
Appendix 3
Glossary
Judgment (No.6) "Horizon Issues"
- - - - - - - - - - - - - - - - - - - -

Term	Meaning
AP	Automated Payment
	or Automated Debt Collection
APOP	Automated Payment Out-pay Database
APS	Automated Payment Service
BAL	Branch Access Layer
BMS	Business Management System
BP	Balancing Period
BRDB	Branch Database
BTS	Branch Trading Statement
CA	Cash Account
CAP	Cash Account Period
CMMI	Capability Maturity Model Integration
DBA	Database administrator
DBMS	Database Management System
DEA	Double entry accounting
DRS	Data Reconciliation Service
DVLA	Driver and Vehicle Licencing Agency
DWH	Data Warehouse
DWP	Department of Word & Pensions
EPOSS	Electronic Point of Sale Software
ERP	Enterprise Resource Planning
HLD	High Level Design
HNG	Horizon New Generation (or Online) implemented in 2010
HNG - A	Horizon Online since 2017
HNG – X	Horizon Online 2010 – 2017
HSD	Horizon Service Desk
IS	Infrastructure Services
JSN	Journal Sequence Number
KEL	Known Error Log
Legacy Horizon	Horizon 2000 – 2010
LFS	Logistics Feeder Service
MD5	Technique for creating a hash code for some piece of data, which would change if the data was altered in any way

MID	Manual Inspection of data
MIS	Management Information System
MSC	Managed Service Change
NBSC	Network Business Support Centre
Pathway	ICL division created for Horizon, which later became part of Fujitsu
PCI	Payment Card Industry
PDL	Process Definition Language (an example of reference data)
POA	Post Office Account
POL FS	Earlier name for POLSAP, from 2004 – 2010
POLSAP	PO's central accounting system since 2010
POS	Point of Sale
PRINCE2	Project Management Methodology
PTR	Pre-Trial Review
RAC	Real Application Custer
RDDS	Reference Data Delivery Service
RDMC	Reference Data Management Centre
RDMS	Reference Data Management System
RDS	Redundant data storage and computing
remming	Remitting cash or stock
Riposte	Software product from Escher, used to build software for Post Offices
SAP	Industry leading resource planning and accounting system
SAP ADS	SAP applied to administrative data services
SEC	Security
SEK	Secure kernel hardware and software
SLA	Service Level Agreement
SMC	System Management Centre
SPM	Subpostmaster
SSC	Software Support Centre
SU	Stock Unit
TA	Transaction Acknowledgement
TC	Transaction Correction
TES	Transaction Enquiry Service
TIN	Transactional integrity and recovery

TIP	Transaction Information Processing
TP	Trading Period
TPS	Transaction Processing Service
VPN	Virtual Private Network
WSPOS	Web Services POS
XML	Extensible Message Language